RE-EMPLOYMENT SERVICES PLAN PY 2004

The Vermont Department of Employment and Training will expend Re-employment Services funding by serving profiled claimants who have been selected and referred to re-employment services through our twelve statewide one-stop career resource centers. Every effort will be made to improve the quality and quantity of direct reemployment services for UI claimants.

Vermont recently implemented Vermont JobLink, a web-based self or staff assisted labor exchange service and case management system. This allows all of our customers to access our jobs and services from any computer with internet access. Vermont will work with the UI call center to ensure claimant awareness of JobLink and all other reemployment services available in our One-Stop Career Resource Centers.

One-quarter staff position (10 hours/week) in each Career Resource Center will be assigned to work with profiled claimants who report for re-employment services. Reporting claimants will, at a minimum, view the recently updated orientation video. Staff will assess claimants and develop the most appropriate re-employment services strategy which may include job referral, resume writing assistance, job search workshops, career guidance and when appropriate, referral to training and education programs. Program staff working with TAA and WIA Title I programs are based in and fully integrated into our Career Resource Centers enabling a smooth and seamless transition from core to intensive or training services.

Our primary goal for PY 2004 is to call in 2000 profiled claimants for re-employment services. The scheduled timeline for this is as follows:

July 2004 - September 2004	500
October 2004 - December 2004	500
January 2005 - March 2005	500
April 2005 - June 2005	500

In keeping with the performance measures for Wagner-Peyser and veteran's programs we will track entry into employment during the first quarter following the date that the claimant reports for service with a goal of achieving a 55% rate. We have chosen the first quarter rather than the first two as two plus quarters allows ample time for the claimant to exhaust their benefits and a major objective of the program is to avoid that.